



FULL-ON FILTERS

MANUFACTURERS OF CUSTOM & ORIGINAL REPLACEMENT FILTRATION PRODUCTS
WHEN YOUR IN NEED OF A FILTER CALL TOLL FREE 1-888-4-FULLON

1847 LESHER MILL ROAD, PALM PA 18070
TEL:(215)679-9217 FAX:(215)679-9317

CLIENT BILL OF RIGHTS

THE UNDERSIGNED OFFICERS AND EMPLOYEES OF FULL-ON FILTERS HEREBY EXPRESS A DESIRE TO CLEARLY STATE THE OBJECTIVES AND STANDARDS WHICH GUIDE US IN OUR RELATIONSHIPS WITH OUR CLIENTS. WE FEEL IT IS CRITICAL DUE TO THE DISSATISFACTION WE PERSONALLY AND AS A COMPANY FIND TOO OFTEN IN OUR DEALINGS IN A CUSTOMER RELATIONSHIP. THE FOLLOWING IS A LIST OF WHAT FULL-ON FILTERS FEELS IS THE UNEQUIVOCAL RIGHTS OF OUR CLIENTS AND WE FULLY EXPECT TO BE HELD ACCOUNTABLE IF WE DO NOT PROVIDE THESE RIGHTS TO OUR CLIENTS IN ALL CIRCUMSTANCES.

AS A CLIENT YOU ARE ENTITLED TO BE TREATED WITH DIGNITY AS IN INDIVIDUAL HUMAN BEING AND WITH TRUE CORDIALITY, FIDELITY AND CONSIDERATION BY ANOTHER INDIVIDUAL HUMAN BEING.

AS A CLIENT YOU ARE ENTITLED TO FULL VALUE FOR MONEY SPENT. ALL OUR SERVICES PERFORMED WILL BE EXACTLY AS REPRESENTED OR AN EXPLANATION AND EQUITABLE REFUND WILL BE MADE.

AS A CLIENT YOU QUALIFY FOR AN UNCONDITIONAL GUARANTEE OF SATISFACTION FOR YOUR MONEY ON THE SERVICES PERFORMED BY OUR COMPANY.

AS A CLIENT YOU ARE ENTITLED TO EFFICIENT AND TIMELY SERVICE OR A COMPLETE EXPLANATION OF JUSTIFIABLE DELAY BEYOND OUR CONTROL.

AS A CLIENT YOU ARE ENTITLED TO COMPETENT ANSWERS TO INQUIRES AS WELL AS ALL ASSISTANCE WE CAN PROVIDE TO FIND THE SPECIFIC SOLUTION TO YOUR NEEDS.

AS A CLIENT YOU ARE ENTITLED TO BE DEALT WITH PRECISELY AS WE ASPIRE TO BE DEALT WITH WHEN WE ARE A CUSTOMER. WE THE UNDERSIGNED AND THE EMPLOYEES OF FULL-ON FILTERS CANNOT HELP THE WAY OTHER COMPANIES ARE RUN; HOWEVER, IT IS OUR STANDING ASPIRATION TO RUN THIS SERVICE ORGANIZATION IN A MANNER TO PROVIDE THE TYPE OF SERVICE THAT SHOULD BE A UNIVERSAL STANDARD.

BY THE OWNER, PRESIDENT AND PRINCIPLES OF THIS COMPANY.